



Huskers Achieve Automatic Supplier Compliance and Invoice Processing with Maximum Efficiency

"Relish solutions seamlessly integrate into our existing environment, automatically processing the most complex invoices and validating supplier data, ensuring compliance with legal and ethical requirements and standards."

Lynn McAlpine, Leading Daily Operations & Driving Transformational Change | Optimizing Sourcing, Efficiency, and Supply Chain Innovation



The University of Nebraska's AP team needed an invoice processing solution that could adapt to the non-standard and government formats of the thousands of emailed PDF invoices sent to them by over 40K suppliers. The Husker team has steadily eliminated all manual invoice processing and has achieved cost-effectiveness for all stakeholders.

Challenges

- The University of Nebraska invoicing solution was challenged to meet the needs of their diverse supplier base submitting non-standard invoices. The more complex invoices required manual effort by both their team and their suppliers.
- The invoice digitization systems Nebraska was leveraging required manual intervention by the team.
- The University of Nebraska legal and ethical compliance requirements encompassed various manual invoice regulations and forms ensuring transparency and auditability, slowing the invoicing process.

Solution

- Considering the varying formats, methods of submission, and government regulations, Relish devised a single email account to collect invoices that would then be

processed regardless of format. Relish Invoice AI continually learns from each invoice reducing manual intervention, and over time eliminating all human interaction.

- The new streamlined, automated invoice process achieves maximum efficiency and ensures on time invoice processing, without human interaction.
- Suppliers are also receiving more automated and timely notifications to resolve invoice errors.

Outcome

With the assistance of the Relish Invoice AI, The University of Nebraska was able to fill the gaps of their invoicing platform and enable a true, Public Sector Accounts Payable solution. Benefits originally only reserved for suppliers that could comply with their enterprise platform, are now extended to a larger set of the supply base, regardless of country or size. The University of Nebraska now easily processes government-validated invoices, reducing significant manual effort for all stakeholders.



Challenges

- Supplier data inaccuracies and unvalidated information. Supplier data with incorrect addresses, TINs, or mismatched bank and routing details.
- State-mandated supplier data transparency was a manual process to comply with audits.
- OFAC Sanctions checks checked manually and only as a reaction to a triggering event. Due to the volume of the suppliers, the lack of these validations increased the possibility for fraud and risk.
- Supplier data was validated during the initial onboarding but was not continuing to be checked over their lifecycle.
- Federal grants require assurance that the University of Nebraska checks vendors against Federal Debarment lists. If they fail to do so, the grant is at risk. Data Assure validates against the required lists, automatically.

Solution

- Relish Data Assure integrated an automatic, human-free validation check directly into the University of Nebraska's existing ERP. After the supplier submitted their information through the platform, their address, TIN, bank account information, and any sanctions list status were checked by Data Assure.
- Within seconds, any failed validations and warnings were submitted back through the

platform all before any approver has looked at the supplier. The Nebraska Team can consider these validations in their review and feel confident they are approving an accurate, compliant supplier.

- Automatic supplier validation supports transparency and compliance standards without manual processing. Risk management with an audit trail maintains easy legal and ethical compliance.

Outcome

In addition to reducing risk in the University of Nebraska vendor community, Data Assure has helped drive policy change. Data Assure checks all existing vendors against newly updated sanctions lists enabling them to confirm their compliance within seconds, a task that would previously have been conducted manually.

